

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Eric Berg; Krishna Kilambi
Assignee: Siebel Systems, Inc.
Title: Method and Apparatus to Facilitate Development of a Customer-Specific Business Process Model
Application No.: 10/602,260 Filing Date: June 23, 2003
Examiner: William V. Saindon Group Art Unit: 3623
Docket No.: OIC0050US Confirmation No. 1943

Austin, Texas
January 20, 2010

MAIL STOP RCE
COMMISSIONER FOR PATENTS
P. O. BOX 1450
ALEXANDRIA, VA 22313-1450

AMENDMENT AND REMARKS ACCOMPANYING
REQUEST FOR CONTINUED EXAMINATION

Dear Sir:

This paper and the accompanying Request for Continued Examination (RCE) are being submitted in response to the Final Office Action dated October 20, 2009, having a shortened statutory period set to expire on January 20, 2010 and Advisory Action dated December 30, 2009. Further examination and reconsideration are respectfully requested in view of the following amendments and remarks.

No Amendments to the Specification or Drawings are presented in this paper.

Amendments to the Claims are reflected in the listing of claims which begins on **page 2** of this paper.

Remarks/Arguments begin on **page 21** of this paper.